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إذا كنت بحاجة إلى خدمات الترجمة المجانية للتعرف على سير العمليات بالمدرسة، اتصل بالرقم (919) 852-3303

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यदि आपको विद्यालय की प्रक्रियाओं को समझने के लिए नि:शुल्क अनुवाद सेवाएं चाहिए, तो (919) 852-3303 पर कॉल करें

학교/교육 과정에 관한 무료 번역 서비스가 필요하시면 다음 번호로 연락하여 주십시오 (919) 852-3303

Nếu quý vị cần sự thông dịch miễn phí để hiểu phương pháp trường học, xin vui lòng gọi số điện thoại (919) 852-3303

如果您需要免费翻译服务来了解学校流程, 请致电 (919) 852-3303

What is a Chromebook?

Chromebooks are different from traditional laptops or desktop computers. A Chromebook allows you to access the Internet to browse the web and to use most web-based applications.

NOTE: You cannot install programs on a Chromebook.

Device Information

Your Chromebook will have the following features:

- Touch screen
- Webcam
- Two USB ports
- Micro SD Card Reader
- Headphone/Microphone combo jack



NOTE: Power button is typically located:

- On the right side of the device, next to the USB port
- OR**
- On the upper-right of the keyboard.

Connect Chromebook to Wi-Fi

1. Turn on Chromebook.
2. Click your **Wi-Fi network**.
3. Enter **Wi-Fi password**.
4. Click **Connect**.



Chromebook is now connected to Wi-Fi for internet access.

Log Into Chromebook

Log into the Chromebook with your **WakeID** credentials.

- Only a **valid WakeID** can be used to log into a WCPSS Chromebook.
- Instructions to log into the WakeID Portal are posted at: <http://mywakeid.wcpss.net/login>

NOTES:

- Guest access is disabled.
- You will be logged out when Chromebook lid is closed.

Access WCPSS Digital Resources

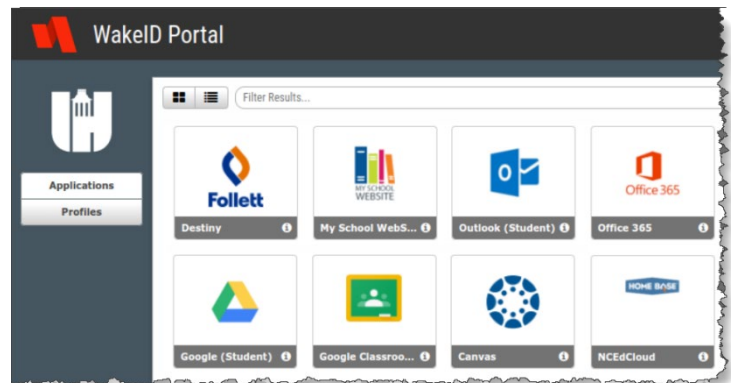
Your teacher will use many WCPSS Digital Resources found in the WakeID portal. This includes Outlook Email, Google Classroom, Canvas, and Office 365.

1. On the Chromebook, open **Google Chrome**.



Your WakeID Portal will be displayed.

Click an application to get started.



Troubleshooting

Chromebooks require little technical support. However, if an issue occurs, follow the steps below in order until the issue is resolved.

1. Restart Chromebook.
2. Issue not resolved? Follow instructions to wipe your Chromebook: <https://bit.ly/wcpss-wipe-cb>
3. Issue still not resolved? Contact the **Remote Learning Help Desk**: <http://StudentTechHelp.wcpss.net> or 919-694-8100.
4. Additional support for students and parents is available at <https://www.wcpss.net/techguides>.

Additional Notes

- Printing is not supported on Chromebooks.
- Do not use any chemicals to clean the device. Just use a microfiber cloth.
- Personalize your Chromebook shelf (task bar): <https://bit.ly/wcpss-cb-shelf>